Case 2:17-cv-00953-PD Document 1 Filed 03/01/17 Page 1 of 2 CIVIL COVER SHEET

The JS 44 civil cover sheet and the information contained herein neither replace nor supplement the filing and service of pleadings or other papers as required by taw, except as provided by local rules of court. This firm, as proved by the Judicial Conference of the United States in September 1974, is required for the use of the Clerk of Court for the purpose of initiating the civil docket sheet. (SEE INSTRUCTIONS ON NEXT PAGE OF THIS FORM.)

I. (a) PLAINTIFFS			DEFENDANTS		000	
Joàn Junod	/		Mutual of Omana	Insurance Company and	Burris Logistics, Inc.	
(b) County of Residence of First Listed Plaintiff Philadelphia, Pa			County of Residence	of First Listed Defendant	Douglas County, Ne	
(EXCEPT IN U.S. PLAINTIFF CASES)			NOTE: IN LAND CO THE TRACT	(IN U.S. PLAINTIFF CASES/ONLY) NOTE: IN LAND CONDEMNATION CASES, USE THE LOCATION OF THE TRACT OF LAND INVOLVED.		
(c) Attorneys (Firm Name, Address, Email and Telephone Number)			Attorneys (If Known)			
II. BASIS OF JURISDI	(Place an "X" in C	One Box Only)	III. CITIZENSHIP OF P	RINCIPAL PARTIES	•	
☐ 1 U.S. Government	Ճ 3 Federal Question		(For Diversity Cases Only) P	TF DEF	and One Box for Defendant) PTF DEF	
Plaintiff	(U.S. Government	Not a Party)	Citizen of This State	1 Incorporated or Pr of Business In T		
☐ 2 U.S. Government Defendant	Diversity (Indicate Citizensh	nip of Parties in Item III)	Citizen of Another State	2		
			Citizen or Subject of a Foreign Country	3 G 3 Foreign Nation	□ 6 □ 6	
IV. NATURE OF SUIT						
CONTRACT 110 Insurance	PERSONAL INJURY	PERSONAL INJURY	FORFEITURE/PENALTY	BANKRUPTCY 422 Appeal 28 USC 158	OTHER STATUTES 375 False Claims Act	
☐ 120 Marine	☐ 310 Airplane	☐ 365 Personal Injury -	☐ 625 Drug Related Seizure of Property 21 USC 881	☐ 422 Appeal 28 USC 138	376 Qui Tam (31 USC	
☐ 130 Miller Act ☐ 140 Negotiable Instrument	☐ 315 Airplane Product Liability	Product Liability 367 Health Care/	□ 690 Other	28 USC 157	3729(a)) 400 State Reapportionment	
☐ 150 Recovery of Overpayment	☐ 320 Assault, Libel &	Pharmaceutical		PROPERTY RIGHTS	☐ 410 Antitrust	
& Enforcement of Judgment 151 Medicare Act	Slander 330 Federal Employers'	Personal Injury Product Liability		☐ 820 Copyrights ☐ 830 Patent	☐ 430 Banks and Banking ☐ 450 Commerce	
☐ 152 Recovery of Defaulted	Liability	☐ 368 Asbestos Personal		☐ 840 Trademark	☐ 460 Deportation	
Student Loans (Excludes Veterans)	☐ 340 Marine ☐ 345 Marine Product	Injury Product Liability	LABOR	SOCIAL SECURITY	470 Racketeer Influenced and Corrupt Organizations	
☐ 153 Recovery of Overpayment	Liability	PERSONAL PROPERT		□ 861 HIA (1395ff)	☐ 480 Consumer Credit	
of Veteran's Benefits	☐ 350 Motor Vehicle	□ 370 Other Fraud	Act	☐ 862 Black Lung (923)	☐ 490 Cable/Sat TV	
☐ 160 Stockholders' Suits ☐ 190 Other Contract	☐ 355 Motor Vehicle Product Liability	☐ 371 Truth in Lending ☐ 380 Other Personal	720 Labor/Management Relations	☐ 863 DIWC/DIWW (405(g))☐ 864 SSID Title XVI	■ 850 Securities/Commodities/ Exchange	
☐ 195 Contract Product Liability	☐ 360 Other Personal	Property Damage	740 Railway Labor Act	□ 865 RS1 (405(g))	■ 890 Other Statutory Actions	
☐ 196 Franchise	Injury 362 Personal Injury -	385 Property Damage Product Liability	751 Family and Medical Leave Act		☐ 891 Agricultural Acts ☐ 893 Environmental Matters	
	Medical Malpractice		☐ 790 Other Labor Litigation		☐ 895 Freedom of Information	
REAL PROPERTY 210 Land Condemnation	CIVIL RIGHTS	PRISONER PETITIONS	 /	FEDERAL TAX SUITS	Act 896 Arbitration	
220 Foreclosure	☐ 440 Other Civil Rights ☐ 441 Voting	Habeas Corpus: ☐ 463 Alien Detainee	Income Security Act	☐ 870 Taxes (U.S. Plaintiff or Defendant)	899 Administrative Procedure	
☐ 230 Rent Lease & Ejectment	☐ 442 Employment	☐ 510 Motions to Vacate	/	☐ 871 IRS—Third Party	Act/Review or Appeal of	
☐ 240 Torts to Land ☐ 245 Tort Product Liability	☐ 443 Housing/ Accommodations	Sentence 530 General		26 USC 7609	Agency Decision 950 Constitutionality of	
☐ 290 All Other Real Property	☐ 445 Amer. w/Disabilities -	535 Death Penalty	IMMIGRATION		State Statutes	
	Employment 446 Amer. w/Disabilities -	Other: 540 Mandamus & Other	☐ 462 Naturalization Application☐ 465 Other Immigration	l l		
	Other	☐ 550 Civil Rights	Actions			
	☐ 448 Education	☐ 555 Prison Condition☐ 560 Civil Detainee -				
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	Cite the U.S. Civil Sta	tute under which you are	(specify) filing (Do not cite jurisdictional state		Direct File	
VI. CAUSE OF ACTION	Brief description of ca	(a) and 29 U.S.C. §1		oo oloim. Additional oom	man law alaima	
VII. REQUESTED IN		IS A CLASS ACTION	ongful denial of life insuran DEMAND \$		if demanded in complaint:	
COMPLAINT:	UNDER RULE 2		DENEATO S	JURY DEMAND:	-	
VIII. RELATED CASE IF ANY	E(S) (See instructions):	JUDGE		DOCKET NUMBER		
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UNITED STATES DISTRICT COURT
se 2:1 953-PD Document 1 Filed 03/01/17 Page 2 of 21

□ Pursuant to Local Civil Rule 53.2, Section 3(c)(2), that to the best of my knowledge and belief, the damages recoverable in this civil action case exceed the sum of \$150,000.00 exclusive of interest and costs; □ Relief other than monetary damages is sought. MAR - 1 2017	FOR THE EASTERN DISTRICT OF PENN Y LVANIA — DESIGNATION FORM to assignment to appropriate calendar.	be used by counsel to indicate the category of		
Place of Accident, Incident or Transaction: Philadelphia. Pa (Use Reverse Side For Additional Space) Does this civil action involve a nongovernmental corporate party with any parent corporation and any publicly held corporation owning 10% or more of its stock? (Attach two copies of the Disclosure Statement Form in accordance with Fed R.Civ. P. 7.1(a)) Unknown YesC NoD Does this case involve the multidistric Irtigation possibilities? YesC NoD The State State State Related to property included in an earlier numbered suit pending or within one year previously terminated action in this court? YesC NoX 2. Does this case involve the same issue of fact or grow out of the same transaction as a prior suit pending or within one year previously terminated action in this court? YesC NoX 2. Does this case involve the same issue of fact or grow out of the same transaction as a prior suit pending or within one year previously terminated action in this court? YesC NoX 2. Does this case involve the validity or infringement of a patent already in suit or any earlier numbered case pending or within one year previously terminated action in this court? YesC NoX 4. Is this case a second or successive habeas corpus, social security appeal, or pro se civil rights case filed by the same individual? YesC NoX CIVIL. (Place V In ONE CATEGORY ONLY) A. Federal Question Cases: D. Discretify Jurisdiction Cases: D. Jones Act-Personal Injury 3. Jassault, Defamation 4. Jantirust 4. Jantirust 5. Jantirust 5. Jantirust 5. Jantirust 6. Jantirust 7. Civil Rights 7. Products Liability 8. Products Liability 9. Jaccurities Act(s) Cases 9. Jall other Personal Injury 1. All other Federal Question Cases Please specify) Products Liability ARBITRATION CERTIFICATION (Check Appropriate Caregory) 1. Counsel of record do hereby certify: 1. Pursuant to Local Civil Rights ARBITRATION CERTIFICATION (Check Appropriate Caregory) 1. Pursuant to Local Civil Rights ARBITRATION certific other than monocary damages is sought.	Address of Plaintiff: 3443 Aubrey Avenue, Philadelphia, Pa 19114	<u> </u>	953	
Clare Reverse Side For additional Space	Address of Defendant: (1) Mutual of Omaha Plaza, Omaha, Nebraska 68175; (2) 501 S.E. 5 th	h Street, Milford, DE 19963		
CARLACH two copies of the Disclosure Statement Form in accordance with Fed.R.Civ.P. 7.1(a)) Unknown Yes	Place of Accident, Incident or Transaction: Philadelphia, Pa			
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DATE:	DATE:	M	IAK - 1 201/	
Attorney-at-Law Attorney I.D.# NOTE: A trial de novo will be a trial by jury only if there has been compliance with F.R.C.P. 38.	Attorney-at-Law		#	
I certify that, to my knowledge, the within case is nor related to any case now pending or within one year previously terminated action in this court except as noted above.	I certify that, to my knowledge, the within case is not related to any case now pending or except as noted above.	within one year previously terminated action	in this court	
DATE: 31/17 Attorney-at-Law Attorney I.D.#	DATE: 3, 1, 17	6175 Attorney LD #		

Case 2:17-cv-00953-PD Document 1 Filed 03/01/17 Page 3 of 21 IN THE UNITED STATES DISTRICT COURT FOR THE EASTERN DISTRICT OF PENNSYLVANIA

CASE MANAGEMENT TRACK DESIGNATION FORM

Joan Junod	: CIVIL ACT		
v.	: : :	_	953
Mutual of Omaha Insurance Company, et al	:	NO.	
In accordance with the Civil Justice Expense plaintiff shall complete a Case Management I filing the complaint and serve a copy on all deside of this form.) In the event that a defendesignation, that defendant shall, with its first a plaintiff and all other parties, a Case Management that defendant believes the case should be assistant.	Frack Designation fendants. (See § Indant does not a appearance, subment Track Designa	n Form in all civil cases at th 1:03 of the plan set forth on the gree with the plaintiff regard it to the clerk of court and ser	e time of ne reverse ding said we on the
SELECT ONE OF THE FOLLOWING CA	ASE MANAGEN	MENT TRACKS:	
(a) Habeas Corpus – Cases brought under 28	U.S.C. § 2241 thr	rough § 2255.	()
(b) Social Security – Cases requesting review and Human Services denying plaintiff Soc			()
(c) Arbitration - Cases required to be designar	ted for arbitration	under Local Civil Rule 53.2	. (, ,)
(d) Asbestos – Cases involving claims for persexposure to asbestos.	sonal injury or pr	operty damage from	()
(e) Special Management – Cases that do not for commonly referred to as complex and that the court. (See reverse side of this form for management cases.)	need special or in	ntense management by	()
(f) Standard Management - Cases that do not	fall into any one	of the other tracks.	(4)
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(Civ. 660) 10/02

Case 2:17-cv-00953-PD Document 1 Filed 03/01/17 Page 4 of 21

IN THE UNITED STATES DISTRICT COURT EASTERN DISTRICT OF PENNSYLVANIA

JOAN JUNOD, individually and as
Administratrix of the Estate of Francis
Junod, deceased,

CIVIL ACTION NO.:

Plaintiff,

17 953

v.

MUTUAL OF OMAHA INSURANCE COMPANY, a Nebraska Corporation and BURRIS LOGISTICS, INC., a Delaware Corporation,

Defendant.

COMPLAINT AND JURY DEMAND

Plaintiff, Joan Junod, by way of Complaint against Defendants Mutual of Omaha and Burris Logistics, Inc. says as follows:

I. PARTIES

- 1. Plaintiff, Joan Junod ("Plaintiff") is an individual residing at 3443

 Aubrey Avenue, Philadelphia, Pennsylvania 19114 and is the widow and

 administratrix of the Estate of Francis Junod, and the sole beneficiary of a group life
 insurance policy issues to Francis Junod by Defendant Mutual of Omaha through his
 employer, Defendant Burris Logistics, Inc. and its wholly owned subsidiary, Honor
 Foods.
- 2. Defendant Mutual of Omaha ("Defendant Mutual") is a life insurance company, incorporated in the State of Nebraska, having its principal place of business at Mutual of Omaha Plaza, Omaha, Nebraska 68175. At all times relevant

hereto, Defendant Mutual was authorized to do business, and was doing business, in the Commonwealth of Pennsylvania.

3. Defendant Burris Logistics, Inc. ("Defendant Burris") is incorporated in the State of Delaware and has its principal place of business at 501 S.E. 5th Street, Milford, Delaware 19963. Defendant Burris, a freight and warehousing company, is the parent of a wholly owned subsidiary, Honor Foods, a food distribution company, located at 1801 N. 5th Street, Philadelphia, Pennsylvania 19122.

II. JURISDICTION AND VENUE

- 4. This is an action for damages based on Defendants' violations of the notice provisions of Consolidated Omnibus Budget Reconciliation Act ("COBRA") 29 U.S.A. §1166, violations of record keeping requirements under COBRA and the wrongful denial of benefits under an employee benefit plan governed by the Employee Retirement Income Security Act of 1974 ("ERISA"), 29 U.S.C. §1001 et seq and 29 U.S.C. §1132(a) et seq.
- 5. Insofar as this claim arises under the federal statutes, this Court has subject matter jurisdiction under 29 U.S.C. §1331 (federal question jurisdiction).
- 6. This Court has personal jurisdiction over both Defendants insofar as both Defendants do business in the Commonwealth of Pennsylvania and the cause of action arose here.
- 7. Venue is proper in this judicial district pursuant to 29 U.S.C. §1391(b)(2) insofar as a substantial part of the events and omissions giving rise to this claim occurred in this juridical district.

III. BACKGROUND FACTS

- 8. Plaintiff repeats and incorporates the allegations contained in Paragraphs 1-8 of this Complaint as if set forth fully and at length herein.
- 9. Plaintiff's deceased husband, Francis Junod was, at all times relevant hereto, a full time employee of Defendant Burris and was employed as a truck driver for its subsidiary, Honor Foods.
- 10. As such, Mr. Junod was a participant in the "2015 Honor Foods Union Team Member Benefit Plan" ("the Plan"), a plan governed by ERISA and administered by Honor Foods and Defendant Burris. [See copy of the Plan, attached as Exh. A].
- 11. The Plan provided health and welfare benefits to employees of Defendant Burris, like Mr. Junod, as part of their employment, including group life insurance coverage provided through Defendant Mutual.
- 12. Upon information and belief, the premiums for the group life insurance were paid by Defendant Burris or its subsidiary Honor Foods, directly to Defendant Mutual, through payroll deductions from employees, like Mr. Junod.
- 13. The group life insurance coverage provided by Defendant Mutual through the Plan carried a defined "basic" death benefit for truck drivers, like Mr. Junod, of \$50,000, although employees could purchase additional "voluntary life benefits in \$10,000 increments to a maximum of 4 times your salary or \$500,000." [See Plan (Exh. A) at p. 24].
- 14. The Plan did not provide any notices whatsoever to employees, like Mr. Junod, of their statutory right to convert their group life insurance policy to an

individual plan upon termination/separation from employment with Defendant Burris or its subsidiary, Honor Foods.

- 15. Mr. Junod worked as a truck driver for Defendant Burris and its subsidiary Honor Foods for 18 years.
- 16. In August 2014, Mr. Junod was diagnosed with prostate cancer, which despite chemotherapy and radiation, aggressively spread to esophageal cancer and then brain cancer.
- 17. Sadly, Mr. Junod succumbed to his disease and passed away on June 5, 2015.
- 18. Prior to his passing on June 5, 2015, Defendant Burris, through its subsidiary Honor Foods, terminated Mr. Junod effective March 1, 2015, at the expiration of his medical leave period under the Family Medical Leave Act.
- 19. The Notice of Termination was signed by Ann Polites, the Honor Foods Director of Human Resources, and was sent to Mr. Junod at his home address in Philadelphia by certified mail on February 27, 2015. [A copy of the Termination Letter is attached hereto as Exh. B].
- 20. Although the Termination Letter requested that Mr. Junod return his company issued cell phone, the Notice of Termination did not mention or discuss the continuation of benefits under COBRA, including the right to convert his group life insurance policy to an individual policy or the time frame for doing so.
- 21. After Mr. Junod's death in June 2015, Plaintiff, Mr. Junod's widow and sole beneficiary on the life insurance policy, called Ms. Polites at Honor Foods to inquire as to Frank Junod's life insurance benefits. Plaintiff was told by Ms. Polites that Defendant Mutual

had sent Mr. Junod papers in March 2015 (when he was in the midst of his cancer treatments) about the conversion policy which he had to sign and return within 30 days.

- 22. Plaintiff, who lived with Mr. Junod at the time and was his primary caregiver, remarked that her husband, a meticulous record keeper, had never received any such notice from Defendant Mutual and if he had received same, he would have completed any such form promptly and completely, especially in light of the fact that he had paid into the policy during his employment at Honor Foods and the life insurance policy was intended as to benefit his wife, and would be necessary, in light of his terminal illness.
- 23. Although Plaintiff requested Ms. Polites, the Plan Administrator, to provide a copy of the notice that was allegedly sent to her late husband in March 2015, Ms. Polites said she did not have it.
- 24. Instead, Ms. Polites then offered that Honor Foods would "reinstate" the policy if Ms. Junod would agree to pay "back premiums" that would have been due for the three months from April through June 2015, when Mr. Junod passed away. According to Ms. Polites, Honor Foods would "put up" \$2,000 toward the back premiums if Ms. Junod would agree to put up the other "\$2,000".
- 25. Ms. Polites further informed that Ms. Junod would have to agree to reimburse Honor Foods for the \$2,000 it "put up" after the policy was reinstated and the death benefits paid.
- 26. Relying on Ms. Polites as the Plan Administrator, Plaintiff agreed to the "reinstate" arrangement proposed by Ms. Polites.
- 27. Ms. Polites sent claim forms to Plaintiff to complete, and Plaintiff completed the paperwork and returned it to Honor Foods, but did not hear anything

from Ms. Polites. Plaintiff never sent a \$2,000 check to Honor Foods for the reinstatement because Ms. Polites never informed her when to send it or where to send it or to whom to make it payable.

- 28. Two months passed and Plaintiff heard nothing. She did not receive any response from either Honor Foods or Defendant Mutual.
- 29. In August 2015, Plaintiff called Ms. Polites to again inquire as to the status of the life insurance death benefits. Ms. Polites informed her during that conversation that she had received an email from Defendant Mutual that the life insurance claim was denied, but did not give any explanation.
- 30. Plaintiff was understandably devastated and very upset, and Plaintiff wrote to Ms. Polites again asking for an explanation as to the reason for the denial and asking for proof that Mr. Junod had been notified of his right to convert the group life insurance policy to individual life insurance at the termination of his employment and had, in fact, declined such option.
- 31. On January 18, 2016, over 10 months after Mr. Junod had been terminated by Defendant Burris and/or its subsidiary, Honor Foods, Ms. Polites sent Plaintiff a letter stating, without proof or documentation, that Defendant Mutual had sent Mr. Junod a letter on March 9, 2015 (nine days post termination) notifying him of the conversion option and requiring payment and completion of the forms by March 31, 2015. [A copy of Ms. Polites' January 18, 2016 letter is attached as Exh. C].

- 32. Notably, Ms. Polites did not include any proof of a conversion notice or any proof that Defendant Mutual had sent Mr. Junod a conversion notice with her January 28, 2016 letter.
- 33. Plaintiff and her children have made numerous inquiries to both Defendant Mutual and Honor Foods requesting documentation that the conversion notice was ever sent to Mr. Junod, but they have received no response from either Defendant that would show that Mr. Junod was informed of his conversion rights.
- 34. Specifically, in July 2015 after Ms. Polites and Plaintiff had the conversation wherein Ms. Polites suggested "reinstatement" of the policy, Kathy Junod and Kenneth Junod, two of Plaintiff's adult children, went to Honor Foods to ask for documentation as to their father's life insurance and his conversion rights and notice. Ms. Polites refused to speak with them and they were rebuffed.
- 35. In September 2016, Janice Vicere, another of Plaintiff's adult children, finally was able to get Ms. Polites on the phone. Ms. Vicere asked for documentation as to the conversion, and in response, Ms. Polites sent Ms. Vicere a Memo on Mutual of Omaha Letterhead with a salutation to "Dear Frank Junod", dated March 9, 2015, which purported to be an offer to convert the group life insurance policy to an individual policy. Attached to the Memo was a two page form explaining Conversion and a blank "Conversion Application" [A copy of the March 9, 2015 Conversion Memo and Package is attached as Exh. D].
- 36. Notably, the Memo, which Ms. Polites claims was sent to Mr. Junod in March 2015 does not contain an address for Mr. Junod, does not contain any identifying information for Mr. Junod such as date of birth, does not contain any

indication as to how the Memo and Package were sent or delivered to Mr. Junod and does not contain any signature from any one at Defendant Mutual.

- 37. Moreover, when a legal representative for Plaintiff contacted
 Defendant Mutual in late 2016 asking for documentation as to the denial of Mr.
 Junod's life insurance claim, the representative learned that Defendant Mutual had no information on Mr. Junod in their system, including address or date of birth.
- 38. Despite numerous requests by Plaintiff and her legal representation for payment of death benefits under Mr. Junod's life insurance policy, including a detailed pre-suit demand letter sent by counsel for Plaintiff to both Defendants on January 30, 2017 [Exh. E hereto], Defendant Burris has not agreed to pay the claim and Defendant Mutual has denied the claim.
- 39. Plaintiffs have exhausted their administrative remedies as to both Defendants.

COUNT I VIOLATION OF ERISA Wrongful Denial of Claim for Benefits

- 40. Plaintiff repeats and incorporates the allegations in Paragraphs 1-39 of this Complaint as if set forth fully and at length herein.
- 41. As set forth above, Plaintiff's deceased husband, Mr. Junod was a participant in an employee benefit plan ("the Plan") administered by Defendant Burris and its subsidiary, Honor Foods, which Plan was governed by ERISA.
- 42. Pursuant to the terms of this Plan, Mr. Junod paid for and was promised life insurance with a death benefit of \$50,000 paid by Defendant Mutual.

- 43. Upon his separation from employment, neither Mr. Junod nor Plaintiff was provided with notice pursuant to COBRA of his right to convert his group life insurance benefits to individual benefits and therefore, the group life insurance benefits should have continued in existence.
- 44. Upon Mr. Junod's death in June 2015, Plaintiff, as the beneficiary and the Administratrix of Mr. Junod's life insurance benefits, made a timely claim for benefits, which claim has been denied by both Defendants.
- 45. Defendant's denial of Plaintiff's claims for death benefits is wrongful insofar as Defendants never provided Plaintiff or Mr. Junod notices of his right to convert his group life insurance policy to an individual life insurance policy.
- 46. Plaintiff, through herself and her legal representatives has exhausted her administrative remedies in seeking payment of the claim.
- 47. Plaintiff is entitled to bring this civil action for enforcement, requesting payment of the claim, in full statutory remedies and penalties and attorneys fees pursuant to Section 502 of ERISA, 29 U.S.C. §1132(a) and (g).

WHEREFORE, Plaintiff Joan Junod demands judgment against Defendants Mutual of Omaha and Burris Logistics, Inc. and its subsidiary Honor Foods, jointly and severally, for compensatory damages in the full amount of the death benefit due to Francis Junod at the time of his termination, statutory fines and penalties, interests, costs of suit, attorneys fees and such other relief as this Court deems just and reasonable.

COUNT II VIOLATION OF COBRA Failure to Provide Notice

- 48. Plaintiff repeats and incorporates the allegations in Paragraphs 1-47 of this Complaint as if set forth fully and at length herein.
- 49. As set forth above, Plaintiff's deceased husband, Mr. Junod was a participant in an employee benefit plan ("the Plan") administered by Defendant Burns and its subsidiary, Honor Foods, which Plan was governed by ERISA.
- 50. Pursuant to the terms of this Plan, Mr. Junod paid for and was promised life insurance with a death benefit of \$50,000 paid by Defendant Mutual.
- 51. Defendant Burris, through its subsidiary Honor Foods, terminated Mr. Junod's employment effective March 31, 2015.
- 52. Under COBRA, Defendant Burris and/or its subsidiary, Honor Foods, as Plan Administrators and Defendant Mutual as the insurance provider, were required to provide Plan beneficiaries, like Mr. Junod, with notice of their rights to continuation of certain benefits, including his right to convert and continue life insurance coverage, within 30 days of a qualifying event such as termination.
- 53. Upon his termination of his employment, Defendants, in violation of COBRA, failed to provide Mr. Junod timely notice of his right to convert his group life insurance coverage under the Plan to an individual policy, with Defendants providing the first notice of same over 10 months after the qualifying event and more than six months after Mr. Junod's death, resulting in the denial of the claim and loss of the death benefits.

WHEREFORE, Plaintiff Joan Junod demands judgment against Defendants

Mutual of Omaha and Burris Logistics, Inc. and its subsidiary Honor Foods, jointly
and severally, for compensatory damages in the full amount of the death benefit due
to Francis Junod at the time of his termination, statutory fines and penalties,
interests, costs of suit, attorneys fees and such other relief as this Court deems just
and reasonable.

COUNT III VIOLATION OF COBRA Failure to Keep Records

- 54. Plaintiff repeats and incorporates all the allegations in Paragraphs 1-53 of this Complaint as if set forth fully and at length herein.
- 55. As set forth above, Plaintiff's deceased husband, Mr. Junod was a participant in an employee benefit plan ("the Plan") administered by Defendant Burns and its subsidiary, Honor Foods, which Plan was governed by ERISA.
- 56. Pursuant to the terms of this Plan, Mr. Junod paid for and was promised life insurance with a death benefit of \$50,000 paid by Defendant Mutual.
- 57. Upon his separation from employment, neither Mr. Junod nor Plaintiff was provided with notice pursuant to COBRA of his right to convert his group life insurance benefits to individual benefits and therefore, the group life insurance benefits should have continued in existence.
- 58. Upon Mr. Junod's death in June 2015, Plaintiff, as the beneficiary of Mr. Junod's life insurance benefits, made a timely claim for benefits, which claim has been denied by both Defendants.

- 59. Under COBRA, Defendant Burris or its subsidiary Honor Foods, is required to maintain records to determine if COBRA notice was given pursuant to 29 U.S.C. §1166(a)(1) so that when a factual dispute arises as to whether employee received timely COBRA notice, the employer bears the burden of proof.
- 60. Following the denial of her claim for life insurance, Plaintiff and her legal representatives asked Defendant Burris, through its subsidiary Honor Foods, for its documentation showing that Defendants had provided Mr. Junod timely notice of his right to convert his group life insurance policy to an individual life insurance policy but neither Defendant Burris not its subsidiary Honor Foods, could provide such documentation.
- 61. Defendant's failure to provide documentation constitutes a statutory violation of COBRA record keeping requirements

WHEREFORE, Plaintiff Joan Junod demands judgment against Defendant Burris Logistics, Inc. and its subsidiary Honor Foods, jointly and severally, for compensatory damages in the full amount of the death benefit due to Francis Junod at the time of his termination, statutory fines and penalties, interests, costs of suit, attorneys fees and such other relief as this Court deems just and reasonable.

<u>COUNT IV</u> <u>BAD FAITH DENIAL OF INSURANCE CLAIM</u> <u>Violation of 42 Pa.C.S. §8371</u>

62. Plaintiff repeats and incorporates all the allegations in Paragraphs 1-61 of this Complaint as if set forth fully and at length herein.

- 63. As set forth above, Defendant Mutual is an insurer authorized to do business in the Commonwealth of Pennsylvania and as such, is subject to and governed by Pennsylvania statutes and regulations, including 42 Pa.C.S. §8371.
- 64. As set forth above, Defendant Mutual provided group life insurance to Plaintiff's deceased husband, Mr. Junod, as a benefit of his employment with Defendant Burris and its subsidiary, Honor Foods, pursuant to the Plan, which insurance had a \$50,000 death benefit.
 - 65. Plaintiff was the sole beneficiary of Mr. Junod's life insurance.
- 66. Unbeknownst to Plaintiff or her deceased husband, Mr. Junod, or to Plaintiff, until after this death, the group insurance policy had a conversion provision which allowed an employee, like Mr. Junod, to convert his group life insurance to an individual policy with the same death benefit within 30 days of his separation from employment.
- 67. Defendant Burris, through its subsidiary, Honor Foods, terminated Mr. Junod, who was battling a terminal cancer, at the expiration of his medical leave period under the FMLA, on March 1, 2015.
- 68. Neither Defendant Burris and/or Honor Foods or Defendant Mutual provided Mr. Junod or Plaintiff with notice of his right to convert his group life insurance policy at the time of his termination.
- 69. Mr. Junod died on June 5, 2015 and Plaintiff, as his beneficiary, immediately contacted the Plan Administrator at Honor Foods to make a claim for death benefits under his group life insurance policy.

- 70. Notwithstanding the fact that Defendants failed to provide Mr. Junod or Plaintiff with timely notice of his right to convert his group life insurance policy to an individual policy, Plaintiff's claim was denied by Defendant Mutual as untimely.
- 71. Defendant Mutual's denial of Plaintiff claim for life insurance benefits constitutes a bad faith denial insofar as (1) Defendant Mutual lacked any reasonable basis for denying the claim insofar as they have no proof that a conversion notice was timely sent to Mr. Junod and (2) Defendant Mutual knew of or recklessly disregarded its lack of reasonable basis in denying the claim.
- 72. Defendant Mutual's denial of the claim constitutes a violation of 42 Pa.C.S. §8371 warranting an award of compensatory damages to Plaintiff for the full amount of the death benefit (\$50,000) at the time of Mr. Junod's separation from employment, interest on the claim from June 5, 2015 to the present at a statutory interest rate equal to the prime rate plus 3%, punitive damages and attorneys fees and costs.

WHEREFORE, Plaintiff, Joan Junod hereby demands judgment in her favor against Defendant Mutual of Omaha for compensatory damages in the amount of \$50,000, statutory interest, punitive damages and attorneys fees pursuant to 42 Pa.C.S. §8371 and such other relief as this Court deems just and reasonable.

COUNT V BREACH OF CONTRACT

73. Plaintiff repeats and incorporates all the allegations in Paragraphs 1-72 of this Complaint as if set forth fully and at length herein.

- 74. The group life insurance provided to Plaintiff's deceased husband, Mr. Junod, under the Plan, was a contract between Mr. Junod and Defendants whereby Defendants were contractually obligated to paying Mr. Junod's beneficiary \$50,000 upon his death.
- 75. Plaintiff and Mr. Junod have performed all obligations under the contract, including making a timely claim for death benefits upon Mr. Junod's death.
- 76. Defendants' refusal to pay death benefits due under the life insuance policy constitute a breach of contract.

WHEREFORE, Plaintiff, Joan Junod hereby demands judgment in her favor against Defendant Mutual of Omaha for compensatory damages in the amount of \$50,000, statutory interest, punitive damages and attorneys fees pursuant to 42 Pa.C.S. §8371 and such other relief as this Court deems just and reasonable

COUNT VI NEGLIGENCE

- 77. Plaintiff repeats and incorporates all the allegations in Paragraphs 1-76 of this Complaint as if set forth fully and at length herein.
- 78. The group life insurance provided to Plaintiff's deceased husband, Mr. Junod, was an employee benefit under the Plan.
- 79. As set forth above, the Plan document provided to Mr. Junod during his employment with Defendant Burris or its subsidiary, Honor Foods, did not contain any notice that the group life insurance was convertible to an individual life

insurance policy upon separation from employment or that the separated employee had 30 days from the date of his/her separation to convert the policy.

- 80. Defendants had a duty, either in the Plan document or in another writing to confirm that Mr. Junod had timely notice of this right to convert.
- 81. Defendant's breached their duty by failing to provide any notice of Mr. Junod's conversion rights until 10 months after his separation from employment and more than six months after his death.
- 82. Defendant's failure to provide timely notice to Mr. Junod proximately caused Plaintiff's claim for death benefits, which was made timely upon Mr. Junod's death, to be denied, resulting in her loss of death benefits due under the policy.

WHEREFORE, Plaintiff Joan Junod demands judgment against Defendants

Mutual of Omaha and Burris Logistics, Inc. and its subsidiary Honor Foods, jointly

and severally, for compensatory damages in the full amount of the death benefit due

to Francis Junod at the time of his termination, interest, costs of suit, attorneys fees

and such other relief as this Court deems just and reasonable

COUNT VII INTENTIONAL NON-DISCLOSURE

- 83. Plaintiff repeats and incorporates all the allegations in Paragraphs 1-82 in this Complaint as if set forth fully and at length herein.
- 84. The group life insurance provided to Plaintiff's deceased husband, Mr. Junod, was an employee benefit under the Plan.
- 85. As set forth above, the Plan document provided to Mr. Junod during his employment with Defendant Burris or its subsidiary, Honor Foods, did not disclose

or contain any notice that the group life insurance policy was convertible to an individual life insurance policy upon separation from his employment or that the separated employee had 30 days from the date of his or her separation to convert the policy.

- 86. Defendants' also failed to disclose to Mr. Junod in writing that he had a right to convert the group life insurance policy to an individual life insurance policy within 30 days of his termination from employment.
- 87. Defendants' failure to disclose to Mr. Junod his conversion rights in either the Plan document or in a separate writing received by Mr. Junod constituted Defendant's intentional non-disclosure of a material fact.
- 88. Defendants; intentional non-disclosure of the conversion right was made under circumstances where Defendants' knew of its falsity.
- 89. Defendants intended that Mr. Junod and Plaintiff rely on the Plan document, which reliance resulted in the denial of the death benefit claim to Plaintiff upon Mr. Junod's death.

WHEREFORE, Plaintiff Joan Junod demands judgment against Defendants

Mutual of Omaha and Burris Logistics, Inc. and its subsidiary Honor Foods, jointly

and severally, for compensatory damages in the full amount of the death benefit due

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to Francis Junod at the time of his termination and punitive damages, statutory fines and penalties, interests, costs of suit, attorneys fees and such other relief as this Court deems just and reasonable

CRAIG, ANNIN & BAXTER, LLP

rey S. Craig, Esquire

Dated: 3.1,17

DEMAND FOR TRIAL BY JURY

Plaintiff, Joan Junod, hereby demands trial by jury as to all issues.

CRAIG, ANNIN & BAXTER, LLP

Jeffrey 8. Craig, Esquire Attorneys for Plaintiff

Dated: 3 - (- []